

APPENDIX A

GRIFOLS ETHICS HELPLINE - TELEPHONE NUMBERS

COUNTRY	TELEPHONE NUMBER
Argentina	0800-444-3811
Australia	1800-751-806
Brazil	0800-892-0593
Canada	855-223-1559
Chile	First dial one of the following numbers: ENTEL: 800-360-312 Telefónica: 800-800-288 Telmex: 800-225-288 When prompted, enter the second step number: 855-241-3260
China	Unicom – Northern provinces: 10-800-711-1348 Telecom – Southern provinces: 10-800-110-1270
Colombia	First dial one of the following numbers: 01-800-911-0010 Spanish Operator: 01-800-911-0011 When prompted, enter the second step number: 855-241-3260
Czech Republic	800-144-161
France	0800-90-7920

COUNTRY	TELEPHONE NUMBER
Germany	0800-182-4886
Hong Kong	800-96-0303
Ireland	1-800-571-048
India	First dial the following number: 000-117 When prompted, enter the second step number: 855-241-3260
Italy	800-790233
Japan	KDDI: 00531-11-0346 Softbank: 0066-33-830575 NTT: 0034-800-600203
Mexico	001-855-269-1976
Portugal	800-8-11029
Poland	0-0-800-4911975
Singapore	800-110-2119
Spain	900-9-91083

COUNTRY	TELEPHONE NUMBER
Sweden	First dial the following number: 020-799-111 When prompted, enter the second step number: 855-241-3260
Switzerland	0800-56-2845
Thailand	001-800-11-0030826
United Kingdom & Northern Ireland	0808-234-1602
United States	855-223-1559