

QUALITY POLICY

Grifols is a global healthcare company that produces and markets plasma-derived medicines, hospital products and diagnostic and testing equipment designed to improve the health and well-being of patients around the world.

Pride, safety, effort, commitment, excellence, teamwork and innovation and improvement are the core values of Grifols and define it as a company committed to serving people

The mission of Grifols Asia Pacific (GAP) is to commercialize and distribute Grifols portfolio of products primarily in the Asia Pacific Region, in countries under its management portfolio. We offer a comprehensive portfolio of products and services from the Bioscience, Diagnostic and Hospital divisions.

The Quality Policy of GAP is aligned to the Global Grifols Quality Policy. GAP is committed to consistently:

- Deliver Grifols portfolio of products with the highest levels of quality, security and efficacy to customers.
- Meet customer's requirements and enhancing satisfaction
- Comply with applicable laws, rules and regulations of all countries where GAP operates.
- Ensure continual improvement of the quality management system.
- Develop and ensure a professional commercial and distribution service for the Grifols portfolio products, through the network of commercial affiliates and distributors, assuring any regulatory requirement applicable at local level.
- Carry out all commercial and distribution activities in compliance with applicable laws, rules and regulations of all countries where GAP operates. Perform these operations using the principles of the Code of Conduct, ant-corruption policy and established internal processes, always ensuring compliance with the ethical commitment.

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GRIFOLS



Quak See Ten
General Manager
Grifols Asia Pacific Pte Ltd.