

QUALITY POLICY

Grifols Argentina, S.A. is a company that imports and markets Medicines, Medical Devices, “In Vitro” Diagnostic Reagents and Hospital’s Pharmacy Products with the purpose of improving the health and quality life of patients in Argentina.

The company establishes its quality policy and its processes, committing itself to the following guidelines:

- To identify and meet its clients’ requirements and its stakeholders’ expectations.
- To provide the necessary resources for the maintenance and continuous improvement of the quality system.
- To establish objectives in accordance with its activity of commercialization of blood products, Blood Bank’s and Clinical Analysis’ products and for Hospital Logistics, in order to reach the Continuous Improvement.
- To establish participative communication and training systems to motivate and commit all the employees of Grifols Argentina with this present policy, and with the processes and procedures defined.
- To compatibilize the Quality Management System with the current Health Good Practices and the corporate quality standards.
- To carry out an adequate suppliers and distributors management, ensuring the Implementation of measures that guarantee that regulatory requirements are met through the entire marketing chain till reaching users and patients all over the country.
- To perform all commercial and distribution activities in compliance with all the applicable laws and regulations in force in the territories where the company operates. To perform all the commercial activities in accordance with Grifols Code of Conduct, the Anti-corruption Policy and the established internal processes, ensuring compliance at all times with the Grifols’ ethical commitment with the health of people.

This policy constitutes the frame of reference for establishing the quality objectives of Grifols Argentina, S.A. and continuous improvement.

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GRIFOLS



Mario Di Cola
Gerente General
Grifols Argentina, S. A.